

1. YOUR DETAILS Instruction to deliver your Santander shares to a depository financial institution (Iberclear/Euroclear)

To instruct Equiniti Financial Services Limited (Equiniti) to deliver your Santander shares to your account with a depository financial institution which is a participant in Iberclear or Euroclear, complete this section in full, making sure all the details for any joint holder(s) are complete, and send this form to your chosen depository financial institution to complete section 2.

Your full name

Your holder reference number (shown on your Entitlement Statement)

Joint holder(s) Maximum number of holders: 4

Your registered address

Please sign here (all holders must sign)

Daytime telephone number

Number of Santander shares to be transferred

Bodies corporate should execute under their common seal or in accordance with Section 36A of the Companies Act 1985

2. YOUR DEPOSITORY FINANCIAL INSTITUTION'S DETAILS

To enable the delivery of your Santander shares to your account with a depository financial institution which is a participant in Iberclear or Euroclear, this section must be completed by the depository financial institution with account details for delivery.

Name and address of the depository financial institution

Reference / account number
(to assist the depository to identify recipient)

International Participant ID
(Euroclear Bank Code) (5 digit number)

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Market (delete as appropriate)

SCLV	ECL
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Contact name and daytime telephone number

Counterparty details:
UK

**Equiniti Corporate
Nominees Limited**

CREST Participant ID:
1GMAY

Counterparty details:
International

**CrestCo International
Nominees Belgium Limited**

Euroclear Bank Code:
22111

When Equiniti have received and registered this form, they will contact you to arrange trade and settlement dates which will enable a cross border delivery to be made through CREST to transfer your Banco Santander shares to your account with the depository financial institution.

Important Notes

- For all transfers to a depository financial institution which is a participant in Euroclear, please enclose a cheque for £35.25 payable to Equiniti Financial Services Limited. The payment you are making covers CREST's and Equiniti's charges.
- For all other transfers to a depository financial institution which is a participant in Iberclear, please enclose a cheque payable to Equiniti Financial Services Limited for the following amount (i) if the transfer is of 7,500 or less shares, £45.25; and (ii) if the transfer is of more than 7,500 shares, £55.25. The payment you are making covers CREST's, Equiniti's and the Spanish Agent's charges.

Completed forms should be sent to:

Santander Nominee Service
Aspect House, Spencer Road
Lancing, West Sussex
BN99 6DA
United Kingdom.

To arrange trade and settlement dates or if you require any further information or assistance please call the helpline on:

01903 702421 (from within the UK)
 or **+44 1903 702421** (from outside the UK)
 8:30 a.m. to 5:00 p.m. Mon to Fri.

If you require any additional information or assistance please contact: Equiniti, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA, United Kingdom